

Occupational Endorsement Certificate in Hospitality

Program Student Learning Outcomes

Students graduating with an Occupational Endorsement Certificate in Hospitality will be able to:

- Apply theories and concepts of guest service;
- Synthesize core concepts in the areas of hospitality management, finance, human resources, marketing, and operations;
- Demonstrate personal and professional standards for ethical decision-making and social behavior;
- Demonstrate successful employability skills, including oral and written communication skills;
- Reflect on educational experience and identify skills needed for post-graduation success.