

Complaint Procedures - External Agencies

Students have the right to address complaints to relevant external agencies. Most external complaint processes require that the student exhaust avenues of complaint internal to the institution before the external agency will consider a grievance.

If you are residing outside of Alaska while attending UAA, please see the following site for guidance regarding external complaints:

UAA State Authorization (https://www.uaa.alaska.edu/academics/office-of-academic-affairs/provost_office/uaa-state-authorization/)

The following contact information is for UAA's state regulatory agency and its institutional accreditor.

State regulatory agency:

Alaska Commission on Postsecondary Education (<https://acpsecure.alaska.gov/>) (ACPE)

PO Box 110505

Juneau, AK 99811-0505

Accrediting body:

Northwest Commission on Colleges and Universities (<https://www.nwccu.org/>) (NWCCU)

8060 165th Ave. NE, Suite 200

Redmond, WA 98052