

# Occupational Endorsement Certificate in Conflict Resolution

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The Occupational Endorsement Certificate (OEC) in Conflict Resolution provides students the opportunity to acquire skills used in various conflict resolution methods used in human service agencies. The program provides a balanced education in the study of family mediation, alternative dispute resolution, paraprofessional counseling, and group facilitation. Instruction is delivered through classroom lectures, demonstrations, case studies, and role-plays.

## Admission Requirements

- Complete the Admission Requirements for Occupational Endorsement Certificates (<http://catalog.uaa.alaska.edu/academicpoliciesprocesses/admissions/undergraduate/>).

## Graduation Requirements

- Complete the General University Requirements for Occupational Endorsement Certificates (<http://catalog.uaa.alaska.edu/undergraduateprograms/oecrequirements/>).
- Complete the following major requirements:

Code	Title	Credits
HUMS A224	Systems of Conflict and Collaboration	3
HUMS A225	Counseling in Human Service Practice	3
HUMS A333	Alternative Dispute Resolution	3
HUMS A334	Family Mediation	3
<b>Total</b>		<b>12</b>

**A minimum of 12 credits is required for the degree.**

## Program Student Learning Outcomes

Students completing this certificate are prepared to:

- Understand the nature of conflict through theory and collaborative practices.
- Demonstrate enhanced communication skills and interpersonal skills to include negotiation.
- Incorporate conflict management skills in human service practice.
- Integrate concepts of diversity into various collaborative practices.