

Occupational Endorsement Certificate in Phlebotomist

Program Student Learning Outcomes

Students graduating with an Occupational Endorsement Certificate in Phlebotomist will be able to:

- Demonstrate entry-level competencies for phlebotomist including:
 - Select the appropriate site and demonstrate the proper technique for collecting, handling and processing blood and non-blood specimens.
 - Adhere to infection control and safety policies and procedures.
 - Identify factors that affect specimen collection procedures and test results and take appropriate actions.
 - Perform point-of-care testing according to standard operating procedures.
 - Recognize legal implications when interacting with patients, peers, other health care personnel and the public.
- Demonstrate professional conduct, stress management, interpersonal and communication skills with patients, peers and other health care personnel and the public.
- Act upon individual needs for continuing education as a function of growth and maintenance of professional competence.
- Recognize opportunities for professional development with the laboratory.