

# Occupational Endorsement Certificate in Phlebotomist

---

## Program Student Learning Outcomes

Students graduating with an Occupational Endorsement Certificate in Phlebotomist will be able to:

- Demonstrate entry-level competencies for phlebotomist including:
  - Select the appropriate site and demonstrate the proper technique for collecting, handling and processing blood and non-blood specimens.
  - Adhere to infection control and safety policies and procedures.
  - Identify factors that affect specimen collection procedures and test results and take appropriate actions.
  - Perform point-of-care testing according to standard operating procedures.
  - Recognize legal implications when interacting with patients, peers, other health care personnel and the public.
- Demonstrate professional conduct, stress management, interpersonal and communication skills with patients, peers and other health care personnel and the public.
- Act upon individual needs for continuing education as a function of growth and maintenance of professional competence.
- Recognize opportunities for professional development with the laboratory.