

# Occupational Endorsement Certificate in Hospitality

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## Program Student Learning Outcomes

Students graduating with an Occupational Endorsement Certificate in Hospitality will be able to:

- Apply theories and concepts of guest service
- Synthesize core concepts in the areas of hospitality management, finance, human resources, marketing, and operations
- Demonstrate personal and professional standards for ethical decision-making and social behavior
- Demonstrate successful employability skills, including oral and written communication skills
- Reflect on educational experience and identify skills needed for post-graduation success